



## Enhancing Efficiency and Cyber Security

After experiencing issues with their hosted desktop environment, a perfectly timed follow-up call was the answer to all their questions.

### How did you first hear about SolCo and what made you decide to use them?

"I met their MD at a networking event several years ago, and had been speaking with Chris for a number of months. We never managed to get our ducks in a row, but as luck would have it, Chris phoned at the right time. We were experiencing issues with our hosted desktop, things were running very slowly."

### How did SolCo help you resolve your issues?

"We realised that being in a hosted desktop environment was no longer suitable for us. SolCo transitioned us out of this environment, whilst also migrating us from Google Workspace to Microsoft 365 so that we could work seamlessly and efficiently within SharePoint. We were then able to up our security, especially on our phones."

### What security measures did SolCo implement for you?

"The biggest thing was the VPNs on our mobiles which I think is brilliant, just knowing that when you're on the internet you're safe. We've also had password management put in place, so no more passwords on Post-it notes!"

### How was the migration process handled by SolCo?

"There was a lot of data to migrate but we had no downtime at all - it was all very smooth. I also like that we've upped our cyber security - this is brilliant given the industry we work in."

### How would you describe SolCo to others?

"They are a very friendly and approachable team. They explain things clearly for non-technical people, making IT easy to understand. They've made our transitions smooth, and provided excellent communication. Overall it is a pleasure to work with them."

## Kirkpatrick & Hopes

An experienced firm of accountants, Kirkpatrick & Hopes specialise in family-owned businesses, advising on succession planning and tax-efficient exits.

"They are a very very friendly team, very approachable. They're not too techie - they explain things to us in a way we understand. I'm very pleased with what they've done"

*Andrew Scott,  
Managing Director*



**IT Support with Service Excellence**

