



Solving processes & problems, not just IT

When let down by their previous mobile supplier, XP Power needed a company they could rely on for their mobile communications.



Offering the widest range of power products from one source, Pangbourne based XP Power are a manufacturer of power supplies to the B2B market.

How did you first hear about Solution Consultants and what made you decide to use them?

“We had been with a company who sadly dropped the ball in providing us with the service level we needed. We did some research and came across Solution Consultants, who are local to us.”

How would you describe the relationship with Solution Consultants?

“We’ve never had any time delays, and because they’re based in Pangbourne, service is always almost instantaneous. They are quite proactive in terms of wanting to help, I’ve never had any hiccups.”

What is the best thing about working with Solution Consultants?

“The fact we’ve got access to the portal. Although we do request support with the support team from time to time, the portal makes it easy for me to make changes myself, such as allocating SIMs and numbers. It really streamlines the process.”

“When I was working remotely during the lockdown, one of their staff came to my house with some SIM cards I needed... where else would you get that type of service?”

Adam Stewart

